

## One-stop system for job-seekers and employers

CTWorks is a collaborative of state, regional, and local organizations that address the workforce development needs of both jobseekers and employers throughout Connecticut. Career Resources leads this collaborative in Southwestern Connecticut, overseeing the operation of centers that serve over 20,000 jobseekers annually, from Greenwich to Milford and into the Valley. Offices are located in Bridgeport, Stamford, Norwalk, and Derby. The CTWorks Career Coach is CTWorks' mobile unit, bringing CTWorks services wherever employers and jobseekers need them. Both jobseekers and employers can benefit from the following CTWorks services and partnerships:

- Outplacement services and planning information for business
- Customized employee skills upgrading
- Computer applications workshops – Word, Excel, and PowerPoint for both jobseekers and businesses
- Testing, assessment, and career counseling for jobseekers
- Training scholarships (as needed)
- Career development services for low-wage workers
- Job readiness for supported housing clients (through partnerships with The Melville Charitable Trust, Alpha Community Services and the Bureau of Rehabilitative Services)
- Business wardrobe resources (through a partnership with Dress for Success)
- ESL, GED and literacy classes (through partnerships with the Bridgeport Board of Education and Literacy Volunteers of America)
- Professional counselors to help jobseekers with stress management and other issues associated with unemployment (through partnerships with Family Services Woodfield and The Birmingham Group)
- Disabilities Initiative providing ASL Interpreters, assistive technology, and guidance (through a partnership with The WorkPlace and the Bureau of Rehabilitative Services)
- Job retention support groups for new workers (through a partnership with Dress for Success)

CTWorks Southwest is a project of The Workplace operated by Career Resources in collaboration with the Connecticut Department of Labor and community partners.

Career Resources is a well-established non-profit workforce development organization that has achieved both statewide and national recognition for excellence. Career Resources' mission is to provide youth and adults in Southwestern Connecticut with the skills, resources, and support necessary for personal development, economic self-sufficiency, and career advancement, and to provide planning and staffing resources to the business community in support of workforce development and economic growth.

